



Air Conditioning Installation Readiness Survey

number.....

Company: Dr-Aircare Co.,Ltd.

Customer Name :

Mobile phone number :

Date of installation :

note : In the event that the customer is absent, the on-site coordinator must be responsible and have the authority to make decisions regarding the inspection and acceptance of the work, equivalent to that of the customer.

The person responsible for making decisions on behalf of the customer should contact you :

Phone number :

1. Type of accommodation

☐ Single house , floors

☐ Commercial building floors

☐ Townhouse / Semi-detached house
..... floors

☐ Condominium, Floor No. (No service on Saturdays, Sundays, and public holidays) Installation can be done during the following period: (According to building regulations).

☐ Others

2. Characteristics

☐ New house

☐ The house is under construction or renovation.

☐ Other

☐ There is a meter and an electrical system.

☐ There is no electricity meter yet (the electrical system is not ready).

☐ Other

Details Regarding the installation area : (Customers must provide accurate information for their best interest .)



3. Installation characteristics

☐ Reinstall ☐ Dismantle old device Not installed Replace with a new unit ☐ Relocation of installation (demolition cost + new installation cost + air conditioner cleaning cost)

4. Types of air conditioners.

☐ Inverter system ☐ This is not an inverter system.

☐ Wall -mounted type, size BTU. Number of units installed:

☐ Ceiling type (hanging / floor standing) Size BTU. Number of units installed:

☐ Ceiling-mounted Cassette Type, Size BTU. Number of units installed:

5. The residence uses an electrical system.

☐ Single- phase power ☐ Three-phase power

6. Size of the electric meter.

. A. ☐ Appropriate ☐ Inappropriate

7. Area for installing air conditioners.

☐ The wiring is already in place. ☐ No new wiring is needed (surface-mounted wiring).

8. Wall-mounted evaporator coil type.

☐ Brick ☐ Lightweight wall ☐ Steel frame ☐ Wooden wall ☐ Precast reinforced concrete wall ☐ other

9. Height of the indoor unit installation area.

☐ Not exceeding 3 meters ☐ 3-5 meters ☐ 5.1-8 meters

10. Type of room where it will be installed.

☐ Bedroom ☐ Living Room ☐ Reception Room ☐ Dining Room ☐ Study Room ☐ Meeting Room ☐ High Ceiling Hall (..... meters) ☐ Other

11. Distance between the evaporator coil and the condenser coil. Wiring refrigerant pipe Pipe cover

☐ Not exceeding 4 meters ☐ Exceeding 4 meters Distance: meters



12. Height of the condenser coil.	13. Mounting point for the condenser coil.
.....	☐ Install on the floor (Skip to step 15.) ☐ Mount on a wall bracket.
14. Condenser coil mounting bracket.	15. Copper refrigerant pipes with insulation.
☐ I need a wall mount. ☐ The customer prepares it at the site.	☐ I need refrigerant tubing. ☐ No refrigerant lines required. ☐ The customer prepares it at the site.

note :

- From the company. I would like to charge you 200 baht for transportation. In cases where the information provided does not match the actual situation , installation is not possible at the site, the customer reschedules the appointment less than 2 days in advance , or the customer cannot be contacted on the scheduled date.
- In the case of a legal entity, Or specific regulations for the work area. Or is a security deposit required to be placed with the juristic person? The customer is responsible for the process.
- The customer must provide the goods. And prepare the work site for installation.
- In case the installation site has parking fees.

The company may charge additional fees.

sign

(Salesperson / Installer)

The consultant will conduct on-site inquiries prior to
installation.

sign

(Customer / Installation Supervisor)

I have acknowledged and understood the terms and
conditions of the service.





Terms of Service

company Doctor - AirCare Limited

1. On the date of installation. The employer must be present on-site and/or have a supervisor act in their place. That person is considered to have the authority to make decisions. Equivalent to an employer.
2. The technician will call to confirm the installation appointment in advance. 1-2 day Please call 1-3 hours before arriving at the location , and the goods must be delivered to the customer's home at least one day in advance.
3. In cases where the customer indicates that the site is ready for installation (no site survey required) , but upon arrival of the technician, it is found that the site is not ready for installation. Or notify us of your cancellation on the day of the event.
The company I will be charging customers 500 baht per trip for transportation costs.
4. The company reserves the right to provide installation services. In unavoidable or dangerous areas. Customers will receive a discount on installation fees according to company terms and conditions.
5. Request permission to take photos at the event. This information is used to confirm the provision of services and is considered the copyright of the company.

Installation scope

- Standard installation equipment is used as is. But not exceeding the amount specified above.
- In cases where the standard installation equipment exceeds the specified amount. Or not specified. There will be additional charges as per the incremental pricing schedule.
- Standard circuit breakers from Nano/Haco/National/Panasonic brands, along with enclosures and certified wiring. Only TIS (Thai Industrial Standard) certified products .
- In case of drilling through a plasterboard ceiling. The company will drill holes in the ceiling at the installation location (excluding ceiling repair and painting).
- In the case of a new installation requiring paint touch-ups. The customer is responsible for providing the color. The technician will only apply putty and paint to the installed area. (We reserve the right to not be responsible for any color difference between the new and old paint in the installed area.)



- In case of air conditioner installation. Service / Installation suspended. Glass , glass blocks
- In wiring or various types of conduits. It will only be a floating walking motion. We do not accept wall-mounted installations. And refrain from running electrical wires that are longer than 30 meters .
- In the case of drilling through the wall to run refrigerant pipes. Free drilling of 1 hole. In cases where more than one hole needs to be drilled at the job site. There will be additional charges for drilling into the wall.
- In the case of removing an old air conditioner. And install the new machine. We will not guarantee the condition of old air conditioners. And the color difference at the installation point.
- In cases where the work site has a height exceeding 3 meters. Scaffolding is needed. There will be additional costs for scaffolding setup, based on actual expenses.
- The work area should be flat and have an area of at least 2-3 square meters .
- The company reserves the right to deliver any surplus or unused equipment, which cannot be exchanged for cash or any discounts.
- In case of excess items provided by the customer. Installation fees are charged at 50% of the equipment price.
- For equipment other than the standard items included with the product and used for installation, no labor charge will be applied. The price of the above-mentioned excess equipment includes VAT.

Installation guarantee

1. Installation work is guaranteed for 365 days. Counting from the date of installation.
2. In cases where the customer requests a relocation of the installation point or the reinstallation of the old equipment.
Installation work is guaranteed for 180 days. Counting from the date of installation.
3. The warranty covers the installation work. Excluding the installed product.
4. We reserve the right to consider the installation complete only after the customer has signed and acknowledged the installation work, upon customer inspection. The entire installation is complete. If there are any changes / relocations to the installation point. The company Service charges are based on standard rates.
5. We reserve the right to charge additional fees if the original air conditioner equipment or parts are damaged. Or, service may be suspended if repairs are required before normal installation. Or installation may be performed without warranty under



normal terms and conditions.

6. The company will not be liable for any damages. all Caused by... In cases where the client hires an external party to modify , alter , or add to the company's work. Warranty It will end immediately.

- Damage from natural disasters such as: storm earthquake Land subsidence etc. , accidents , fires Or factors beyond our control. Or the growth of trees. Or insects. Or, an animal may have entered the machine and caused damage. Or cracking , or subsidence of the building. Or vibrations from building additions.

- Damage resulting from failure to maintain or follow company instructions.

I acknowledge and accept all the terms and conditions stated.

Installation date :

sign

(Customer signs to acknowledge receipt)



Standard equipment installation table.

number.....



Company: Dr-Aircare Co.,Ltd

Types of products installed (Specifications/Model)	Standard installation equipment does not exceed...						
Product type installed (Spec/Model)	Main power cable Circuit breaker + VAF box	Welding cable Cold / Hot VAF/THW	THW ground wire	Gray PVC drain pipe (4m.)	Rubber pads 3 (4 pieces)	Wall mount Disposable	Rail cover refrigerant pipe
Install one wall-mounted air conditioner (9,000-18,000 BTU).	1 set (1 phase)	3x2.5 sq.mm., 4 m long .	1x1.5 sq.mm., 4 m long .	4 hun	1 set		
Install two wall-mounted air conditioners (18,001-24,000 BTU).	1 set (1 phase)	3x4.0 sq.mm., 4 m long .	1x1.5 sq.mm., 4 m long .	4 hun	1 set		
Install a 3-unit wall-mounted air conditioner (24,001-36,000 BTU).	1 set (1 phase)	3x4.0 sq.mm., 4 m long .	1x1.5 sq.mm., 4 m long .	4 hun	1 set		
Ceiling-mounted air conditioner installation service. 4 (13,000-24,000 BTU)	1 set (1 phase)	3x4 sq.mm., 10 m long .	1x1.5 sq.mm., 4 m long .	4 hun	1 set		
Ceiling-mounted air conditioner installation service. 5 (24,001-36,000 BTU)	1 set (1 phase)	3x6 sq.mm., 10 m long .	1x1.5 sq.mm., 4 m long .	4 hun	1 set		
Ceiling-mounted air conditioner	1 set (3-phase)	3x4 sq.mm.,	1x1.5	4 hun	1 set		



Types of products installed (Specifications/Model)	Standard installation equipment does not exceed...						
Product type installed (Spec/Model)	Main power cable Circuit breaker + VAF box	Welding cable Cold / Hot VAF/THW	THW ground wire	Gray PVC drain pipe (4m.)	Rubber pads 3 (4 pieces)	Wall mount Disposable	Rail cover refrigerant pipe
installation service. 6 (36,001-60,000 BTU)		10 m long .	sq.mm., 4 m long .				
Four-way air conditioner installation service. 7 (13,000-24,000 BTU)	1 set (1 phase)	3x4 sq.mm., 10 m long .	1x1.5 sq.mm., 4 m long .	4 hun	1 set		
Four-way air conditioner installation service. 8 (24,001-36,000 BTU)	1 set (1 phase)	3x6 sq.mm., 10 m long .	1x1.5 sq.mm., 4 m long .	4 hun	1 set		
Four-way air conditioner installation service. 9 (36,001-60,000 BTU)	1 set (3-phase)	3x4 sq.mm., 10 m long .	1x1.5 sq.mm., 4 m long .	4 hun	1 set		





Air Conditioning Installation Inspection Form

number.....

Company: Dr-Aircare Co.,Ltd

Customer Name :

phone :

Installation date :

Inspect before installation.

1. Types of services : ☐ New equipment installation ☐ Old equipment removal Not installed Install a new unit instead

☐ Relocation of installation site. (Demolition cost + New installation cost + Air conditioner cleaning cost) ☐

Demolition and disposal.

2. Air Conditioner Type : ☐ Wall -mounted ☐ Ceiling-mounted / Floor -standing ☐ Cassette Type Size BTU.

☐ Inverter system ☐ Non-inverter system

3. Residential electrical systems : ☐ Single -phase power ☐ Three -phase power

4. Electricity meter size : A. ☐ Suitable ☐ Unsuitable

5. Installation location of the indoor / outdoor unit : ☐ Not exceeding 3 meters ☐ 3-5 meters ☐ 5.1-8 meters

6. Types of rooms where it can be installed : ☐ Bedroom ☐ Living room ☐ Reception room ☐ Dining room ☐

Study room ☐ Meeting room

☐ Hall height: meters ☐ Other:

7. Room size : Width m. Length m. Height m. ☐ Suitable for air conditioning ☐ Not suitable for air conditioning

8. Types of wall for installing the evaporator coil : ☐ Brick ☐ Lightweight wall ☐ Steel frame ☐ Wooden wall ☐

Precast reinforced concrete wall

☐ Other

9. Customer-specified installation location : ☐ Suitable installation location ☐ Suitable installation location requires installation in a new location.

examine Before installation**1. Check the accessories that come with the air conditioner :**

- Mounting plates : pieces ☐ Included ☐ Included but not complete ☐ Not included



- Wireless remote control Quantity ☐ Available ☐ Available but not complete ☐ Not available
- Remote control socket, quantity ☐ Included ☐ Included but not complete ☐ Not included
- Refrigerant pipes with insulation. Length meters Number of lines ☐ Included ☐ Included but not complete
☐ Not included

2. Check the condition of the machine and the accessories that come with it :

- ☐ Perfect condition, ready to install ☐ Incomplete or damaged specify

Check the installation. After installation

- Wire size And the circuit breaker. Appropriate or not : ☐ Appropriate ☐ Inappropriate ☐ Corrected
- Are the wire connectors tightened? : ☐ Tight ☐ Fixed
- Vacuuming is performed : ☐ Vacuuming for minutes ☐ No vacuuming

Check after installation. While the machine is running.

Return air temperature °C Supply air temperature °C Ambient temperature °C ☐ Normal ☐

Abnormal

- Operation of the swing door. Up-down Left-Right : ☐ Normal operation ☐ Abnormal operation
- Evaporator coil operation : ☐ Normal operation ☐ Malfunction
- Condenser coil operation : ☐ Normal operation ☐ Abnormal operation
- Check the flow of the drain / drip pipe : ☐ Normal operation ☐ Malfunctioning
- Check for refrigerant leaks in the pipes, such as Pipe connections / Flaring kits / Service valves : ☐ No leaks ☐ Leaks

Appointment date for correction :

- Refrigerant pressure during operation : PSI. Air conditioner current : A. Voltage : V.

- Clean up the work area after installation : ☐ Completed ☐ Not complete ☐ Repaired / Damage found

sign

(.....)

The customer inspects and accepts the work.

sign

(.....)

Installation and inspection team



